



To all BHS Corrugated Maschinen- und Anlagenbau GmbH customers

Weierhammer, December 2020

☎ - 291 - VOP

BHS Revised Conditions for Returned Spare Parts

Dear customer,

Recently the amount of delayed return deliveries of spare parts has increased noticeably. These delayed return transfers are causing us, as producer and supplier, considerable cost and time efforts.

In order to avoid the transfer of costs it has become necessary to review our previous good will arrangement for returned parts excepting warranty claims. The following conditions are valid from 1st January 2021 and can be changed at any point by BHS Corrugated Maschinen- und Anlagenbau GmbH.

- a) Should new parts be returned within 4 weeks from the date of the delivery note, 100 % of the net value is credited (excluding VAT and shipping cost – in the following called “net value”).
- b) If the return takes place 5 – 12 weeks from the date of the delivery note, 75 % of the net value will be credited.
- c) If the return takes place later than 12 weeks from the date of the delivery note, no credit note will be issued.
- d) The date of goods received at BHS Corrugated Maschinen- und Anlagenbau GmbH, D-Weierhammer, determines the rate of the credit note.
- e) We reserve the right not to accept returned parts on an individual basis.

BHS Corrugated

Maschinen- und Anlagenbau GmbH
Paul-Engel-Str. 1
D – 92729 Weierhammer
Germany

Geschäftsführung

Christian Engel, Lars Engel, Norbert Städele
Register: HRB 1320, Amtsgericht Weiden
UST-IDNR: DE 811 143 476
www.bhs-corrugated.de

Bankverbindungen

Deutsche Bank Weiden
HypoVereinsbank Weiden
Bayer. Landesbank Nürnberg
Sparkasse Oberpfalz Nord

BLZ

760 700 12
753 200 75
760 500 00
753 400 90

Konto-Nr.

6 606 461
7 552 645
44 534
778364000

Parts will be accepted for credit (excluding warranty claims) as long as the following conditions are met:

1. The parts were ordered directly by the customer.
2. The parts are returned to BHS Corrugated Maschinen- und Anlagenbau GmbH, Paul-Engel-Str. 1, D-92729 Weiherhammer, at the customer's own expense and risk.
3. The parts have to be in their original packaging and must be unused and undamaged.
4. A fully completed BHS-re-consignment form stating reasons for the return has to be added to the goods (see enclosure "Re-consignment Form").

If you have any further questions please do not hesitate to contact our Service Team at ☎ +49 9605-919-291.

Thank you for your support and kindly would ask you to distribute this information to all relevant parties in your company.

Sincerely yours

BHS Corrugated Maschinen- und Anlagenbau GmbH

Enclosure